

Julia Luo

Product / UX designer

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julialuo.me

Education

Carnegie Mellon University
B.S. Information Systems 2019
Additional Major in HCI
Minor in Design
GPA: 3.49

Skills

User Research
User Testing
Wireframing
Rapid Prototyping
Sketching

Photoshop
Illustrator
InDesign
Sketch + Invision
Adobe XD

HTML/CSS
Javascript
Python
Ruby on Rails

Experience

Venmo — Product Design Intern

New York City NY | Jun - Aug 2018

Researched, brainstormed, tested, and developed a new user experience for users who make purchases in Venmo. Collaborated with engineers, researchers, managers, and the data team to create a final proposal. Also created illustrations, templates, emojis, and icons for various areas within Venmo.

Cvent — User Experience and Product Design Intern

Mclean VA | Jun - Aug 2017

Evaluated current products and systems to find pain points in the user experience. Worked on a SCRUM team with developers and project managers to design a solution for cross platform login among all the company's products.

CMU Residential Life — Residential Assistant

Pittsburgh PA | Aug 2016 - May 2018

Completed 90+ hours of training on conflict resolution, team communication, emergency response, community building, bystander prevention, etc. Creating and leading specific wellness and personal development related programs in the community.

CMU Information Systems — Teaching Assistant

Pittsburgh PA | Jan - May 2017

Lead office hours and recitations. Graded projects, homeworks, and exams related to ecommerce, corporate information systems, business processes, HTML/CSS/Javascript, and more.